

### **Bona Fide Retail Request**

Act 183 requires incumbent local exchange carriers (local telephone companies) to provide high-speed access to Internet service sooner than 2015 if there is a sufficient demand for it. By completing a Bona Fide Retail Request (BFRR) form, customers can request that high speed Internet service be provided to them and their Carrier Serving Area (CSA) as soon as possible.

Once the telephone company receives 50 requests or 25% of the lines within the CSA, whichever is less, the company will notify those customers who applied through the BFRR. The company will provide the price and terms of the high-speed internet service and will have one year to make the service available.

### **Business Attraction and Retention Program**

The Business Attraction & Retention Program (BARP) recognizes the importance of telecommunications infrastructure to economic development by creating a mechanism to accelerate deployment for economic development purposes. Through the BARP program, the Department of Community and Economic Development (DCED) can assist with the deployment of broadband to qualifying businesses that are considering locating to or within Pennsylvania.

Act 183 establishes a process to allow the DCED to refer potential business attraction and retention prospects to the participating providers. The Act requires that broadband service be delivered to qualified businesses following agreement on a service delivery proposal, or following meeting eligibility criteria for a Bona Fide Retail Request (BFRR).

<http://www.newpa.com/strengthen-your-community/broadband-initiatives/businesses/index.aspx>

*The following is a list of resources that may be posted on your website to assist in promoting the Broadband Outreach and Aggregation Program.*

### **LIST OF BROADBAND PROVIDERS**

<http://www.newpa.com/strengthen-your-community/broadband-initiatives/broadband-providers/index.aspx>

### **VERIZON BFRR FORM**

<https://www22.verizon.com/foryourhome/bfrr/> click on the last question – How do I submit a BFRR form? – and click Print Form. Or click Fill out form. This takes you to the online form (<https://www22.verizon.com/foryourhome/bfrr/Authentication.aspx>) where you begin by typing the phone number and account number.

### **WINDSTREAM BFRR FORM**

<http://www.newpa.com/strengthen-your-community/broadband-initiatives/request-broadband-service/index.aspx>

### **Search for broadband services by telephone number**

[http://www.windstream.com/residential/broadband/default.aspx?cm\\_sp=SecondaryNav- -Broadband- -NA](http://www.windstream.com/residential/broadband/default.aspx?cm_sp=SecondaryNav- -Broadband- -NA)

### **PA eCommerce Association – web site contains a link to Windstream and Verizon BFRR forms.**

[www.paecomm.org/broadband](http://www.paecomm.org/broadband)

*If you are interested in gathering BFRR forms in your neighborhood, please contact the Potter County Education Council at 814-435-9490 or [Deanna@pottercountyedcouncil.org](mailto:Deanna@pottercountyedcouncil.org) or Mary Jo Shaub, PA eCommerce Association at [mjshaub@paecomm.org](mailto:mjshaub@paecomm.org).*

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